

## Service Program Information

Program Name:	<b>Bed Bug Ninety (90) Day Program</b>
Program Information:	<p>We use a chemical application to resolve the bed bug infestation.</p> <p>There are some things you need to know. There is a minimum re-entry time of six (6) hrs after the service is complete. It is a good idea to book in the morning so that you can come back in the afternoon and carry on with your day.</p> <p>There is some preparation required, the better the preparation the better the service we can provide.</p>
Program Cost:	<p>\$ 725.00 + GST One bedroom          \$ 825.00 + GST Two bedrooms          \$ 925.00 + GST Three bedrooms          \$ 925.00 + GST Four bedrooms          \$ 255.00 + GST Additional bedrooms          \$ 415.00 + GST Hotel Room</p>
Additional Costs:	
Program Term:	We provide two (2) services thirty (30) days apart, all part of our ninety (90) day program.
Health & Safety:	<ol style="list-style-type: none"> <li>1. Read the label prior to using the product</li> <li>2. Key Points:             <ol style="list-style-type: none"> <li>1. All handlers must wear long-sleeved shirt and long pants</li> <li>2. chemical resistant gloves</li> <li>3. respirator</li> </ol> </li> </ol>
Service Requirements:	<ol style="list-style-type: none"> <li>1. Explain the service and any costs before starting the service</li> <li>2. On the perimeter of the room, nightstands &amp; dressers use products such as Demand or Temprid</li> <li>3. On the bed frame, box spring, mattress, couches use products such Aprehend, Bedlam, DX13</li> </ol>
Chemical Usage:	<ol style="list-style-type: none"> <li>1. Demand/Temprid</li> <li>2. Bedlam or DX13</li> <li>3. Aprehend</li> </ol>
Danger:	<ol style="list-style-type: none"> <li>1. Remind clients of re-entry times</li> <li>2. Post re-entry signs on exterior doors</li> <li>3. Leave Temprid notice either on the floor behind the front door or in the jam of the front door</li> </ol>
Follow Up Services:	Schedule 1 <sup>st</sup> follow up 30 days, any further follow ups in 2-week intervals. At the end of the 90-day program if further service is required schedule a complimentary service. Communicate verbally and on the service ticket if service is required after this next service then a new program will be required. Provide written options on service ticket.
Service Time Allotment:	<p>1<sup>st</sup> service 2 hours          2<sup>nd</sup> service 1 hour</p>